



# Why we **don't** do HIKvision.

We only offer this as general information as to why we have not chosen to install HIKvision CCTV systems. HIKvision products are still innovative and a good product in general. We do get many enquiries if we install HIKvision and as a general observation it seems that everyone else is installing HIKvision CCTV. Our reasons not to install HIK are as follows:

- Connecting via MAC to HIKvision systems is still very sketchy and somewhat difficult to achieve.
- Once a HIKvision 'Pig Face' dome has been mounted it is VERY difficult to remove the base ring cover without damaging it. Makes it difficult for maintenance.
- HIK dome cameras with the plastic base ring do not mount well to uneven brick surfaces – the base goes out of shape easily and you cannot apply the base ring.
- The HIKvision General User Interface for domestic users is somewhat daunting.
- We find the APP's not to be as stable, or stream as well as the APPs we employ.
- HIKvision is aggressive in the market often being accused of selling at a loss to gain market control. HIK is mostly a Chinese Government owned manufacturer.  
<https://ipvm.com/reports/heres-what-really-sets-hikvision-apart>
- HIKvision is prolific in the market and is prone to hackers concentrating their efforts in finding its vulnerabilities. There have been security issues with HIK in the past and there still is today. <https://ipvm.com/reports/adi-wbox-hikvision>
- 'Grey Product' for HIK is prolific in the Australian market place and the manufacturer does little to prevent it. Grey Product is made for the Chinese market and will have update & warranty issues : <http://www.ozspysecurity.com.au/images/Hikvision-Oceania-Black-Grey-Market-Statement-201511.pdf>
- HIKvision is almost TOO EASY to setup for ANY installer. Many unqualified installers do not address security vulnerabilities when installing.
  - We still wish to be the best alternative in the free market place.